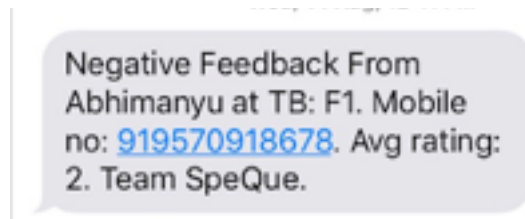




SpeQue Feedback

Features Offered:

1. Customisable Feedback Form
2. Real-time SMS/Email alerts to admins



3. Real-time acknowledgment alerts to customers



4. Feedback analytics dashboard
5. Dish Wise Feedback and dish wise ratings
6. Comment Analysis
7. How it works

After the meal, just select the 'Take Feedback' option against a table on the SpeQue Partner App. The feedback form opens and the tablet or phone can be passed to the customer. They need to fill the details and answer the feedback questions.

Since the feedback is connected to the order, dishes can also be pulled on the feedback form and customers can rate the dishes as well. Dish wise ratings help in analysis at the dish level.



Feedback Form:

Your Detail

Enter your Name *

Enter 10 digit mobile number

Note: Share your mobile number to get the cashback

Enter Email Id

Date of Birth

--Day-- --Month--

Anniversary

--Day-- --Month--

Note: We want to wish you on your special occasions and keep you informed of the goodies we have for you.

Your Feedback For Us

How did you get to know about us?

Zomato FB Friends

Other cuisines you would like us to introduce at ABC Restaurant?

You can select multiple options

Chinese Sizzlers Mexican

What kind of show would you like to see at ABC Restaurant?

You can select multiple options

Stand Ups Open Mic Quizzes

Speed of Service & Staff

★★★★★ Good

Value for Money

★★★★★ Valuable

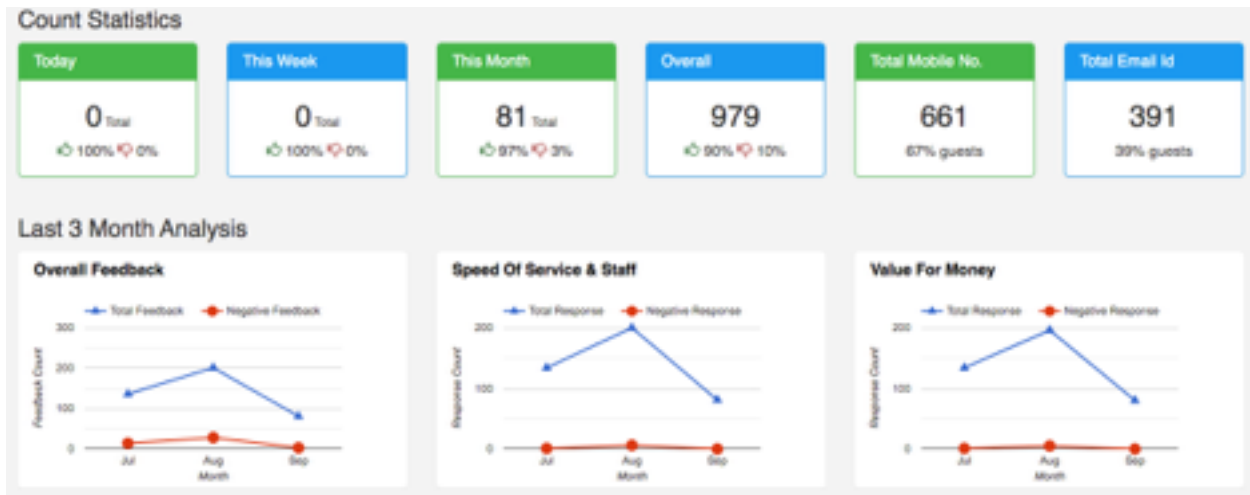
Rate the "Chicken Tikka Biryani"

★★★★★ Okay

Overall Experience

★★★★★ Good

Feedback analysis:





Additional Comments / Suggestions

Positive	Negative	Suggestion
6	0	0

Read reviews that mention

Ambience	Service	Food
2	1	1

24-Sep-19

👍 superb place
Ritesh raj | 24-Sep-19 [View Order](#)

20-Sep-19

👍 nice ambience, good songs collection
Anu | 20-Sep-19 [View Order](#)

Comment Analysis

Dish Ratings:

Dish Rating Report

Count Statistics

Last 4 Month	This Month	Last Month	Need Improvement
187 Total Dish Rated	0 Total Dish Rated	106 Total Dish Rated	2 With Poor Rating

Search Menu Item...

Detail Report

Total Item Rated : 187

Sorted: 1

Note : Analysis based on last 4 months feedback

Name	Sentiment	Action
Peanut Butter Waffles 1 Star Rated 1 time Last Rated On 08-Sep-19 08:00 PM	👍 0% 👎 100%	In-Depth Detail
Honey Mustard Chicken Burger 2 Star Rated 1 time Last Rated On 02-Aug-19 08:23 PM	👍 0% 👎 100%	In-Depth Detail